

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter of the investigation, on the	)	
Commission's own motion, into the customer	)	
service quality of <b>THE DETROIT EDISON</b>	)	Case No. U-13287
<b>COMPANY</b> and <b>MICHIGAN CONSOLIDATED</b>	)	
<b>GAS COMPANY.</b>	)	
_____	)	

In the matter, on the Commission's own motion,	)	
of improving customer service and reducing	)	
the number of complaints received regarding	)	Case No. U-13474
utility service providers.	)	
_____	)	

At the December 18, 2003 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. J. Peter Lark, Chair  
Hon. Robert B. Nelson, Commissioner  
Hon. Laura Chappelle, Commissioner

**ORDER CLOSING PROCEEDINGS**

The Commission opened both of these dockets at different times to investigate service quality concerns of various utility service providers.

The Commission finds that these dockets should now be closed.

The Commission FINDS that:

- a. Jurisdiction is pursuant to 1909 PA 106, as amended, MCL 460.551 et seq.; 1909 PA 300, as amended, MCL 462.2 et seq.; 1919 PA 419, as amended, MCL 460.51 et seq.; 1939 PA 3, as amended, MCL 460.1 et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; 1991 PA 179, as

amended, MCL 484.2101 et seq.; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 et seq.

b. These dockets should be closed.

THEREFORE, IT IS ORDERED that these dockets are closed.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days issuance and notice of this order, pursuant to MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark

Chair

( S E A L )

/s/ Robert B. Nelson

Commissioner

/s/ Laura Chappelle

Commissioner

By its action of December 18, 2003.

/s/ Robert W. Kehres

Its Acting Executive Secretary

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Suggested Minute:

“Adopt and issue order dated December 18, 2003 closing the dockets in these proceedings, as set forth in the order.”